



Chairmat Warranty

Universal® chairmats have a lifetime warranty and are guaranteed to be free from any defects in material and workmanship at the time of sale to original purchaser, and will not crack, chip, break or shatter under normal usage. The warranty only applies to the original purchaser. Should any product during the warranty period, prove to be defective in material and/or workmanship under normal usage, the company will, at its option, replace the product at no charge (except as otherwise stated herein) provided that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANTY IS VOID under certain conditions, including but not limited to: use of metal casters; placement of furniture or other stationary objects on the chairmat; use of chairmat in an application not recommended for that particular model; cutting or altering of the chairmat in any way or use of the chairmat outdoors. Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration, or modification will VOID THE WARRANTY. Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered under the warranty

NOTE: THE ABOVE WARRANTY IS THE ONLY WARRANTY PROVIDED FOR UNIVERSAL® CHAIRMATS AND NO OTHER WARRANTY OF ANY KIND IS MADE, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR ANY OTHER WARRANTY OF ANY KIND.

IN NO EVENT WILL THE COMPANY BE LIABLE TO CUSTOMER FOR DAMAGES FOR LOST PROFITS, LOSS OF GOODWILL, OR OTHER INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF, OR INABILITY TO USE, SUCH PRODUCT PURCHASED EVEN IF THE COMPANY HAS BEEN ADVISED, OR SHOULD HAVE KNOWN, OF THE POSSIBILITY OF SUCH DAMAGES, OR FOR ANY CLAIM BY ANY THIRD PARTY. (Some states do not allow the exclusion or limitation of incidental or consequential damages, so the preceding limitation or exclusion may not apply to you.)



Use and Care of Your Universal® Chairmat

- Use a damp cloth soaked in mild soap and water to clean chairmat, if necessary.
- Some chairmats are shipped rolled. Upon receipt of a rolled chairmat, immediately unroll and place on a flat surface. Depending on environmental conditions such as temperature, it may take up to 72 hours for a chairmat that has been rolled to regain its natural shape.
- Do not use a chairmat in areas where it will be subjected to temperatures below 60 degrees Fahrenheit (16 degrees Celsius) or above 95 degrees Fahrenheit (35 degrees Celsius).
- Do not use a cleated chairmat specified for use with carpet on hard flooring surfaces such as wood, tile, stone, concrete or vinyl.
- It is not recommended that chairmats be used in an environment where moisture may be present beneath carpet or other flooring materials.
- Handle cleated chairmats with care.